COMPANY POLICIES

- Method of Payment:

  ➢ Cash
  ➢ ACH (electronic transfer)
  ➢ Credit Card Visa, Master Card, Dinners Club, Debit Card. Aceptamos We accept "Signature on File" as long as the customer completes the authorization form for this purpose.

- For reservations:

  ➢ To book we require the payment of 50% of the flight and the remaining 50% must be paid off 24 hours before the flight.

- Cancellation Policy:

  ➢ The flight may be canceled up to 24 hours without charge.

  ➢ Cancellations within 24 hours before the flight are charged with 25% of the total of the flight.

  ➢ "NO SHOW" will be charged 50% of the total value of the flight.

- Bad Weather Conditions

  ➢ The Company shall notify passengers if bad weather is in route or at destination and for security reazons reserves the right to delay or cancel a flight.

  ➢ If the weather conditions vary after the flight takeoff, and the aircraft flies over the estimated time to avoid the bad weather, the extra time flown must be paid by the customer.

  ➢ If the client can not reach the destination because of bad weather and the aircraft must return to the base or to another airport, the client must pay the cost of the flight.

- Prohibitions in the cabin:

  ➢ Firearms or knives and any dangerous instruments.

- The following goods will not be transported

  ➢ Inflamables,Flammable, chlorates and ammonium salts, phosphorus chlorides, radioactive, ill live animals.

- Intoxicated or unruly passengers:

  ➢ The company reserves the right to not board passengers intoxicated by drugs or alcohol.

  ➢ The company reserves the right not to borrad passengers who do not respect the rules of conduct and who refuse to comply with safety standards. In extreme cases the pilot can make an unscheduled Lansing to disembark insubordinated people.

- Documents required:

  ➢ Certificate or passport.

- Transport of live animals:

  ➢ Live animals must be transported in their cages properly ventilated.

**The captain is responsable for the safe operation of the Aircraft and passenger safety.
The captain has the final authority in reference to the above.**